



ENGLISH OAK
CARE HOMES

Willow Lodge Care Home



*Discover the care home in Southbourne
with a luxury hotel environment*



“I believe you shouldn't put a family member or friend in somewhere you wouldn't be 100% happy staying yourself. That's why I created care homes that not only meet the highest possible care home standards, but five-star hotel ones too.”

Stephen Geach, Proprietor

Life at Willow Lodge

Tucked away in Southbourne, close to the shores of the picturesque Chichester Harbour, Willow Lodge is a characterful, charming home that's full of warmth. It's also purposefully designed to deliver specialist care for those with challenging behaviours, memory loss, dementia and Alzheimer's.

Although in a rural setting with large, mature landscaped gardens, it's far from remote with the village centre only a short stroll away. The ground floor is very much the hub of the home with a choice of spaces where guests can do whatever they feel like, relax with a book, enjoy a cuppa and a chat, watch their favourite TV programmes, play a game and more. Include well-proportioned, comfortable accommodation and you've got a delightful place to call home.





“Willow Lodge is truly amazing, the quality of all the staff is outstanding, under excellent management they create a happy, warm, caring atmosphere for the residents. My mother feels safe and well looked after. It is a challenging environment to work in but they are always cheerful and nothing is too much trouble. I am always reassured that I could not have found better for my much loved mum.”

A.C (Daughter of Resident)



Six key reasons families trust us with their loved one's care...

1. Specialised Dementia Care

Our team receives extensive and ongoing training from dementia-specific care and behavioural strategies to essential topics such as food hygiene. Staff are well-practised in communication and behavioural techniques to assist and support our residents. Every resident receives personalised, compassionate support based on their unique needs.

2. Safety & Security

We've thoughtfully designed our home with secure entry/exit points, clear walkways, non-slip flooring, and discreet monitoring to help residents remain safe and independent.

3. Person-Centred Support

Each resident has a personalised care plan tailored to their needs, preferences, and routines — regularly reviewed as those needs evolve. We also use smart technology to enhance care and comfort, including digital records, discreet monitoring, virtual reality, and accessible Wi-Fi throughout the setting.

4. Family Involvement

We operate an open-door policy and encourage family participation in care planning, events and daily activities. You'll always feel welcome, informed, and involved.

5. Thoughtful Design

Our home combines luxury with practicality, featuring dementia-friendly design, clear signage, and contemporary décor that promotes calm and comfort. Rooms can be personalised with cherished belongings, and accommodation ranges from en-suites to spacious master suites with private gardens, supporting varying needs and levels of independence.

6. Honest Pricing, No Surprises

We offer clear, all-inclusive pricing with no hidden extras. Our team will guide you through every detail so you know exactly what to expect.





Why families choose us

We're a family-run business, one that takes great pride in delivering the highest standards of care. That's why we create homes where everyone feels welcome, safe and content – a home our residents love and where they are treated as part of our family.

Compassionate Team

Our care team is carefully selected for both their professional expertise and genuine compassion. With consistent staffing and strong relationships, residents are supported by familiar faces who truly understand their needs and personalities.

Engaging Daily Life

Our activity programme is inclusive and diverse, offering everything from music and reminiscence sessions to gentle movement, games, baking, and more — all designed to inspire joy and foster connection.

Nutrition & Dining

We provide freshly prepared meals tailored to dietary needs and preferences, served with warmth and dignity in a relaxed, sociable setting.

Trust & Compliance

We're proud to meet high regulatory standards and regularly receive outstanding feedback from families. You're welcome to review inspection reports and talk to current residents' relatives.

Open-Door Policy

Have a question or concern? Our Home Manager is always available for a chat. We welcome open, honest communication and are here to support you every step of the way.





See for yourself how happy your loved-one will be at Willow Lodge



Willow Lodge Care Home, 11-15 Stein Road, Southbourne, PO10 8LB

Please contact us to arrange a visit... ☎ 01243 375382 ✉ aimee@englishoak.eu